```
? show files; ds; save temp; logoff hold
File 15:ABI/Inform(R) 1971-2006/Jun 12
         (c) 2006 ProQuest Info&Learning
File
       9:Business & Industry(R) Jul/1994-2006/Jun 08
         (c) 2006 The Gale Group
File 275: Gale Group Computer DB(TM) 1983-2006/Jun 08
         (c) 2006 The Gale Group
File 621: Gale Group New Prod. Annou. (R) 1985-2006/Jun 09
         (c) 2006 The Gale Group
File 636: Gale Group Newsletter DB(TM) 1987-2006/Jun 08
         (c) 2006 The Gale Group
File 16: Gale Group PROMT(R) 1990-2006/Jun 09
         (c) 2006 The Gale Group
File 160: Gale Group PROMT(R) 1972-1989
         (c) 1999 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2006/Jun 09
         (c) 2006 The Gale Group
File 610: Business Wire 1999-2006/Jun 12
         (c) 2006 Business Wire.
File 810: Business Wire 1986-1999/Feb 28
         (c) 1999 Business Wire
File 476: Financial Times Fulltext 1982-2006/Jun 13
         (c) 2006 Financial Times Ltd
File 624:McGraw-Hill Publications 1985-2006/Jun 12
         (c) 2006 McGraw-Hill Co. Inc
File 634:San Jose Mercury Jun 1985-2006/Jun 10
         (c) 2006 San Jose Mercury News
      20:Dialog Global Reporter 1997-2006/Jun 12
File
         (c) 2006 Dialog
        Items
                Description
Set
                QUALITY (3N) (CONTROL OR INSPECTION) OR QUALITY () (ASSURANCE -
       520883
S1
             OR ASSESSMENT) OR ((WORKFLOW OR WORK()(FLOW OR LOAD) OR PROCE-
             SS?? OR PROCEDURE? ? OR PERFORMANCE OR WORKLOAD OR OPERATION?
             ?)()(PARAMETERS OR PARAMETRES OR METRICS OR ALGOR?THM? ? OR S-
             TATISTIC??))
                S1(7N) (MERCHANDI? OR GOODS OR WARES OR ITEM? ? OR PRODUCT?
S2
             ? OR ARTICLE? ? OR THING? ? OR OBJECT? ? OR COMMODIT??? )
                 (IDENTIF??? OR DETERMIN??? OR DECID??? OR ASCERTAIN??? OR -
s_3
      1411435
             ESTABLISH???) (7N) (FEE OR FEES OR PRICE? ? OR PRICING OR MONEY
             OR MONIES OR CHARG??? OR SURCHARGE? ? OR PAY??? OR PAYMENT? ?
             OR PAID OR BILL ??? OR ROYALT ??? OR COMMISSION? ? OR COMISSIO-
             N? ? OR COMI
                 (TRACK??? OR MONITOR??? OR MEASUR??? OR MEASUREMENT? ? OR -
S4
       164820
             METER??? OR COUNT??? OR QUANTIF? OR GAUG??? OR CALCULAT???) (7-
             N) ( DEVIATION? ? OR DIFFERENCE? ? OR DIVERGENCE? ? OR DEPARTU-
             RE? ? OR VARIATION? ? OR VARIAN??? OR FLUCTUATION? ? OR STATI-
             STICAL()DISPER
                 PROBABILITY OR PROBABILITIES
S5
       225935
                AU=(BAUER, L? OR BAUER L? OR WIGGS, G? OR WIGGS G?)
S6
           10
            0
                 S6 AND S1
s7
            0
                 S6 AND S3
S8
S9
            1
                 S6 AND S5
           61
                 S2 (7N) S3
S10
            0
                 S10(7N)S4
S11
                 S10(7N)S5
            0
S12
       298304
                 QUALITY (3N) (CONTROL OR INSPECTION)
S13
                 S13(10N)COST? ?
        18701
S14
             4
                 S14 (7N) S5
S15
          374
                 S13(7N)S3
S16
```